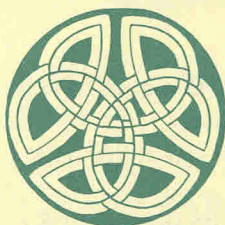




Brent Irish Advisory Service

# General Advice and Information Service

Working with the  
IRISH COMMUNITY IN BRENT  
and  
IRISH ELDERS IN HARROW



The Old Library Building  
Willesden Green Library Centre  
95, High Road

London NW10 2SF

Tel: 020 8459 6655

Fax: 020 8459 6699

E-mail: [bias.brent@btconnect.com](mailto:bias.brent@btconnect.com)

# General Advice and Information Service

Including assistance with  
(APPLICATIONS/REVIEWS & APPEALS)

## ELDERS SERVICE:

IRISH Pension/UK Pension

PensionCredit / Attendance Allowance

## SAFE-HOME APPLICATIONS

(For Irish Immigrants - over 60 years of age)

## GENERAL ENTITLEMENTS:

Bus Pass/TV Licences/Fuel Allowance

Grants & Loans/Social Day Care(Referrals)

Befriending Service (Referrals)

## GENERAL BENEFITS and ENTITLEMENTS:

Income Support /Housing and Council Tax/Child

Benefit/Working and Child Tax Credit/Maternity

Benefits/Social Fund

## DISABILITY BENEFITS & ENTITLEMENTS:

Incapacity/Disability Living Allowance/Carers

Allowance/Social Services Referrals

Freedom Pass/Blue Badge/Disabled Parking Bay

Grants and Loans

## GENERAL INFORMATION:

(anything and everything)

(What we don't know – we'll find out)

## BIRTH CERTIFICATES (Irish and UK)

(If you have never been registered at birth, come and see us –  
we may be able to help with a late registration)

## PASSPORTS (IRISH/UK)

## DEBT & CONSUMER PROBLEMS

## DISCRIMINATION: RACIAL/DISABILITY

## INCOME TAX REBATES

## EMPLOYMENT & LEGAL ISSUES (Referral)

## CRIME (including Domestic Violence)

Brent Irish Advisory Service

## BIAS

# Brent Irish Advisory Service BIAS

## **REFERRALS**

In connection with any information/advice that  
Is offered – referrals may be made to other  
Organisations at the discretion of the General  
Advice Worker and with permission from our  
Client, in order to provide an accurate and  
Efficient service to our users

## **ADVOCACY**

We will advocate at the request and on behalf of  
our Clients with other organisations

## **CLIENT CONFIDENTIALITY**

Is maintained at all times  
Advice and Drop-in Sessions  
Are held on a One-to-One basis  
With our clients  
In the privacy of an interview room

## **EQUAL OPPORTUNITIES**

B.I.A.S. aims to provide a fully inclusive service,  
which is accessible and relevant to the diversity of  
the Irish Community in the UK, and any others  
who may come into contact with our Services.

B.I.A.S. has a non-sectarian and non-political  
approach to service delivery to the Irish  
Community

Company Limited by Guarantee No: 2269918

Registered Charity No: 1059801

*HOW TO ACCESS THIS SERVICE:*

General Advice & Information Helpline  
Mon-Fri. 9.30am-1.00pm, 2-5pm

(Closed Thurs. afternoon)

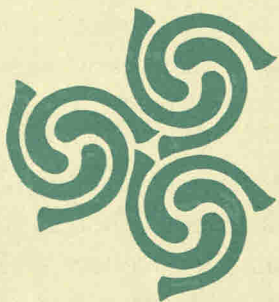
Appointment Times:

Monday: 1-5pm

Drop-In Session:

Wednesday: 10.00am-12.00pm

**020 8459 6655**



**For further information  
or  
To make an appointment**

**Contact: Georgina O'Donoghue  
General Advice Worker**

## **Other BIAS Services:**

### **Working with various agencies and**

Housing Associations including: Innisfree and Cara Housing Associations to help house our clients

Contact: Tracey-Ann Thomas

### **Children & Families Social Work**

Casework support to Children and Families in need and/or at risk

Contact: Theresa Ryan

### **Transition To Old Age Project**

Provides an holistic and culturally sensitive service to 40-65 year old Irish people in Brent via an Outreach/Advocacy/Befriending Service

Contact: Anne Nagle

### **Elders Community Care Project**

Lunch Club & Day Care Project providing support, advice, social & cultural activities.

Contact: Cecilia Greene

### **Opportunities for Volunteering**

Volunteers provide vital support to BIAS services through befriending & advocacy for house bound and isolated Irish Elders in Brent & Harrow.

Volunteers receive training and supervision.

Contact: Anne Nagle

### **Youth & Mentoring Projects**

Contact: Aidan Ryan

Manager: Yvonne McNamara

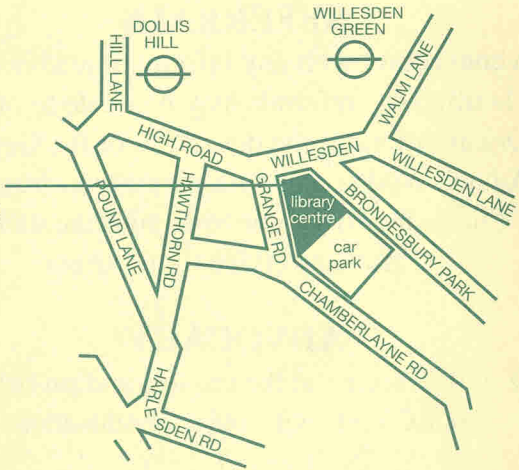
### **Prison Support**

Contact: Yvonne McNamara

## HOW TO FIND US:

### BIAS Office in Brent

We are  
HERE



- Tube:** Willesden Green  
(Jubilee Line)
- Buses:** 260,266,98,52,302,6
- Car Park:** at rear of the Library Centre

**Disabled access to the building and  
ground floor Interview Room.**

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