### 020 8459 6655



# General Advice and Information Service

Working with
IRISH COMMUNITY IN BRENT
AND SURROUNDING AREAS

The Old Library Building
Willesden Green Library Centre
95, High Road
London NW10 2SF

Tel: 020 8459 6655 Fax: 020 8459 6699

E-mail: christina07@biasbrent.co.uk

www.biasbrent.co.uk

### BIAS Services:

**Housing Project:** 

Working with various agencies and Housing Associations including: Innisfree and Cara to help house our clients

Children & Families Social Work:

Casework support to Children and Families in need and/or at risk

**Outreach Project:** 

Provides an holistic and culturally sensitive service to Irish people in Brent via an Outreach/Advocacy/Befriending Service

**Elders Community Care Project:** 

Lunch Club & Day Care Project providing support, advice, social & cultural activities.

**Disability Advice Project:** 

This project is dedicated to advice and support on issues relating to sickness and disability.

**Opportunities for Volunteering:** 

Volunteers provide vital support to BIAS services through befriending & advocacy for house bound and isolated Irish Elders in Brent.

**Womens Group:** 

**Gardening Project:** 

**Volunteering Project:** 

**Traveller Project:** 

Support work and advocacy for young Travellers living on Travellers Site in Brent

# General Advice and Information Service

#### **GENERAL ENTITLEMENTS:**

Freedom Pass
TV Licences/Fuel Allowance
Grants & Loans/Social Day Care(Referrals)
Befriending Service
Safe Home sheltered Housing (Referrals)

#### **GENERAL INFORMATION:**

(Anything and everything. What we don't know – we'll find out)

Birth Certificates (Irish and UK)

(If you have never been registered at birth, come and see us – we may be able to help with a late registration)

Passports (Irish/UK)

Debt & Consumer problems

Discrimination: Racial/Disability (Referral)

Employment & Legal issues (Referral)

Criminal Injuries

Social Services Referrals

# Brenz Irish Advisory Service BIAS

#### REFERRALS

In connection with any information/advice that is offered – referrals may be made to other organisations at the discretion of the General Advice Worker and with permission from our Client, in order to provide an accurate and efficient service to our users

#### **ADVOCACY**

We will advocate at the request and on behalf of our Clients with other organisations

#### **CLIENT CONFIDENTIALITY**

Is maintained at all times
Advice and Drop-in Sessions are held on a
One-to-One basis with our clients in the
privacy of an interview room

#### **EQUAL OPPORTUNITIES**

BIAS aims to provide a fully inclusive service, which is accessible and relevant to the diversity of the Irish Community in the UK, and any others who may come into contact with our Services.

BIAS has a non-sectarian and non-political approach to service delivery to the Irish Community

Contact: Christine Connolly General Advice Worker

Company Limited by Guarantee No: 2269918 Registered Charity No: 1059801

#### HOW TO ACCESS THIS SERVICE:

General Advice & Information Helpline Mon-Fri. 9.30am-1.00pm, 2-5pm

(Closed Thurs. afternoon)

Appointment Times: Monday: 2-5pm

Drop-In Session: Wednesday: 10.00am-12.30pm

Home visits made by appointment

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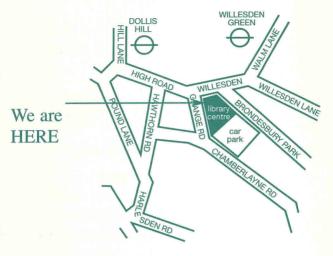






#### HOW TO FIND US:

#### **BIAS Office in Brent**



Tube: Willesden Green

(Jubilee Line)

**Buses:** 260,266,98,52,302,6

Car Park: at rear of the Library Centre

# Disabled access to the building and ground floor Interview Room.

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