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## LONDON IRISH WOMENS CENTRE



Annual Report 1999

## Management Committee Report

Welcome to this year's annual report. The London Irish Women's Centre is delighted to announce that we have a new patron, Baroness Helena Kennedy Q.C. Baroness Kennedy has legally represented many high profile Irish political cases, and cases involving women and domestic violence. We hope that her involvement with the Centre will enable us to continue to highlight areas where Irish women face discrimination and oppression.

The London Irish Women's Centre is a feminist collective established in 1986. The Centre offers a unique service to Irish women living in London. The help offered covers a broad range of issues such as advice around housing, employment, benefits and domestic violence. The support varies from providing information and advice, to individual casework and counselling.

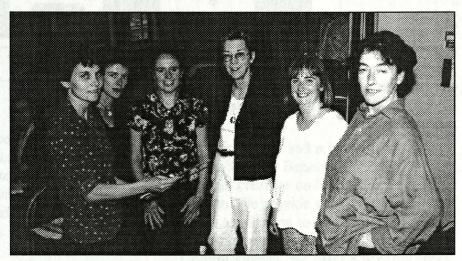
The Centre has developed in order to tackle the disadvantage and discrimination experienced by many Irish women. Our aim is to promote their interests, and particularly the interests of those who experience multiple discrimination for example, travellers, single mothers, lesbians and disabled women.

Over the course of the last year, in order to meet the specific demand for free or low cost counselling amongst the Irish community in North West London, the Centre has been working jointly with the Brent Irish Advisory Service. We have continued to maintain a high public profile

during the past year. In October 1998 the Irish Women and Mental Health Conference took place. Over 150 delegates from statutory and voluntary mental health organisations attended. A full report of the day has been produced and is available from the Centre.

In celebration of International Women's Day in March, the Centre hosted an open evening discussion on Women and the Peace Process. Ann Rossiter was our guest speaker. The discussion was interesting and informative and the event was well attended.

In July the Centre launched its most recent publication Suirbhe na gCeardchumann - A Survey about Trade Unions and Ethnic Monitoring. The report is based upon the findings of a survey of TUC affiliated unions carried out by the LIWC in October 1998 and calls for a more comprehensive system of ethnic monitoring to be applied by all unions. A copy of the report is available from the centre.



Angie Birtill, Maggie O'Keeffe, Fran Clayton, Clare Barrington (Irish Embassy), Caitriona Spellman, Margaret O'Keeffe at the launch of the Trade Union Survey Report, July 1999

Over the past year a number of changes have taken place with the aim of improving the operation of the Centre. We have set up three sub-committees – a Finance and Fund-raising sub-committee, a Users sub-committee and an Employment sub-committee. Each sub-committee meets every second month to discuss items that fall within their remit.

The sub-committees then report back to the subsequent management committee meeting. Much of the preliminary work involved in setting up the sub-committees took place during a review day in May.

The Centre is very fortunate to have a group of skilled and experienced staff who work hard to provide a consistently high standard of service to Irish women. The management committee would like to take this opportunity to thank the workers for their continued professionalism and commitment to the Centre and its users. The last year has seen the departure of Mary Cate McLennan (Receptionist) and Roismaire McGill (Management Committee). Their contribution to the Centre will be sorely missed. We wish them both the best of luck in pastures new, and thank them for their contribution. On the plus side we are delighted to welcome the new workers Fran Clayton (Housing and Welfare Rights Advice Worker) and Andrea Carr (Finance Worker) to the Centre.

The management committee is proud to be a part of the work of the London Irish Women's Centre. Irish women in London can continue to look to the Centre for advice and assistance as we approach the new millennium.

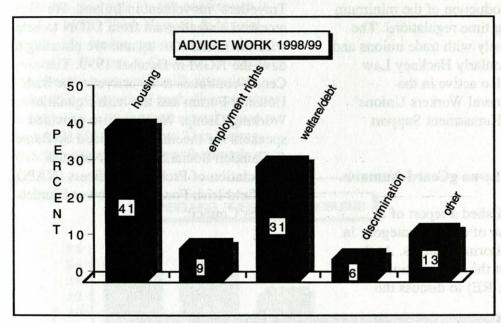
#### **Emma Ketterer**

#### Annual Statistics 1998/99 Contacts/Enquiries for 1998/99

The Centre received a total of 6884 enquiries relating to advice, information, counselling, general queries and administration.

Our advice workers and counsellor saw a total of 200 clients, many of them returning for follow up visits over the year.

have succeeded in persuading local authorities and housing associations to rehouse many of our clients over the past year. The latter have included Irish Housing Associations, An Teach, CARA and Innisfree and mainstream housing associations; including Eaves Housing for Women, Patchwork, Industrial Dwelling Society, Islington & Shoreditch Housing Association and Single Homeless Project. We are planning to increase our referral rights to mainstream housing associations over the coming year.



#### **Advice Service**

The Centre offers a free and confidential employment, housing and welfare advice service. Advice sessions are held at the LIWC. We also hold housing and employment evening advice sessions in Kilburn twice a month.

#### Housing

Homelessness and housing problems form the major part of our casework. We offer advice and representation for women who are approaching local authority homeless persons units. We take action on behalf of women who are experiencing domestic violence or racial harassment. We deal with disrepair, housing transfers and assistance with returning to Ireland. We

#### Welfare

We offer advice and representation on all Social Security Benefits and apply to relevant charities on behalf of Irish women. We provide support from the initial application to representation at reviews, appeals and Social Security Commissioners. We offer a benefits check to all our clients and assist them in applying for the relevant benefit. We were successful this year in raising £18,000.00 for Irish women in Social Security Benefits and charities. The majority of this income was raised in successful claims for Disability Benefits and representation at Disability Living Allowance appeals. We hope to continue and expand the welfare service with targeted take up for specific groups in the coming year.

#### **Employment**

The Centre offers advice and representation on a range of employment issues from maternity rights and dismissals to discrimination and harassment problems. This year we have successfully intervened on behalf of women facing disciplinary action and have supported women in preparing claims for Employment Tribunals. We have also spent a considerable amount of time giving detailed telephone advice to callers following the introduction of the minimum wage and working time regulations. The Centre works closely with trade unions and law centres (particularly Hackney Law Centre). We are also active in the Transport and General Workers Unions' (TGWU) Sexual Harassment Support service.

#### Launch of Suirbhe na gCeardchumann

This year we published a report of a survey into the use of an Irish category in trade unions monitoring systems. At the conference held at the Commission for Racial Equality (CRE) to discuss the Conference this September and we are continuing to use it a means of raising awareness of Irish issues among the trade union movement.

#### Second Tier work

The Centre has been involved with other Irish groups in setting up the Irish Travellers' movement. This is a new and challenging project and was greatly influenced by the success of the Travellers' movement in Ireland. We received a small grant from DION to help with the initial start up and are planning to have the AGM in October 1999. The Centre continues to be active in the Irish Housing Forum and the Irish Equalities Working Group. We have also provided speakers for meetings organized by Barnet & Camden Social Services, National Association of Probation Officers (NAPO), Sheffield Irish Forum and Tower Hamlets Trades Council.

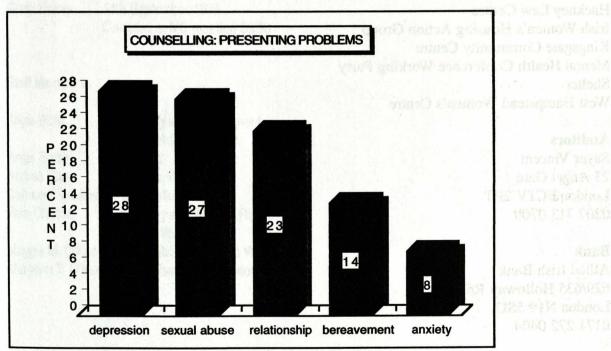


Left to Right: Shelagh O'Connor (Management Committee), Angie Birtill (Advice Worker), Mary Jo McAllister (CAPO), Aoife Donoghue (UNISON), Kamiljeet Jandu (TUC)

report, several speakers spoke in support of its recommendations. These included representatives from Irish community groups, the Trades Union Congress (TUC), trade unions and the CRE. The report was distributed at the TUC's Annual

#### **Counselling Services**

We continue to provide a confidential counselling service to Irish women London wide and have now established a satellite service in partnership with the Brent Irish Advisory Service to provide counselling support in this part of London. Having successfully ran the first Irish women's group for survivors of sexual abuse earlier in the year we are hoping in the coming years to extend and develop more group work with other agencies. The centre has also held its 6th conference in October 1998, "Irish Women & Mental Health - na daoine gan aird (a people ignored) - Culture & Context". Workers from frontline mental health agencies spoke of the impact of such diverse issues as migration, religion and sexual abuse on the health of Irish women. This forum attracted more than 150 professionals and



users of the Mental Health system and was instrumental in highlighting the centre's expertise and knowledge relating to Irish women's mental health needs. We hope to carry forward the recommendations of the conference into the development and extension of the service.

We would like to thank and acknowledge the continued support of our funders

LB Hackney National Lottery London Boroughs' Grants Ireland Fund of Great Britain Dion

### Special thanks to our members and supporters

We would also like to thank those organisations that have supported us in various areas of our work. With particular thanks to the following with whom we have worked on specific projects:

Action Group for Irish Youth
Brent Irish Advisory Service
Commission for Racial Equality
Cricklewood Homeless Concern
Hackney Law Centre
Irish Women's Housing Action Group
Kingsgate Community Centre
Mental Health Conference Working Party
Shelter
West Hampstead Women's Centre

#### **Auditors**

Sayer Vincent 23 Angel Gate London EC1V 2PT 0207 713 0709

#### Bank

Allied Irish Bank 629/635 Holloway Road London N19 5SU 0171 272 0404

Printed by Tottenham Community Print, 183 Park Lane, London N17 0HJ Telephone 0181 808 4754

The London Irish Women's Centre is affiliated to the Federation of Independent Advice Centres (FIAC).

#### **Management Committee** Members since 31st March 1999

**Appointed** 

Resigned

Roismaire McGill December 1996 18th May 1999 Elected AGM December 1996

Shelagh O'Connor 10th October1995

**Elected AGM October 1995** 

Katie Foley

28th April 1998

Treasurer

elected AGM April 1998

**Emma Ketterer** 

14th July 1998

Chair

co-opted at MC meeting 07/98

Ailish Duffy

14th July 1998

Secretary

co-opted at MC meeting 07/98

**Gerry Hickey** 

14th September 1998

Co-opted at MC meeting 09/98

#### **Staff Members:**

**Angie Birtill** 

Housing and Employment

Rights Advice Worker

**Angie Smith** 

Cleaner

Andrea Carr

**Finance Worker** 

Caitriona Spellman

Counsellor

Fran Clayton

Housing and Welfare Rights

Advice Worker

Maggie M. O'Keeffe Information/Reception Worker

Margaret T. O'Keeffe Fundraiser/Administrator

#### Publications

Roots and Realities; a profile of Irish women in London in the 1990's; revised December 1996.

What to do if you are Homeless (yellow booklet) updated March 1998.

Information for the Single Homeless and Private Tenants (blue booklet) published May 1993, updated June 1995.

Rights for Travellers, published December 1995.

Irish Women and Mental Health - na daoine gan aird; Culture and Context; Conference Report October 1998, published January 1999.

Trade Union Survey; Suirbhne na gCeardchumann, published July 1999

# The London Irish Women's Centre Income and Expenditure Account For the Year Ended 31 March 1999

	1 4,740	1999 £	1998 £
Income Grants Deferred Grant Deferred Grant		(5,244)	143,473
Other Income Interest Receivable		54,505 6,188 1,579	143,473 2,235 1,325
Total Income	1	62,272	147,033
Expenditure Staff Costs Depreciation Other Operating Expenses	1	23,341 6,220 <u>26,006</u>	107,657 7,584 24,937
Total Expenditure		55,567	140,178
Surplus for the Year Before Taxation		6,705	6,855
Taxation	The state of the s	(331)	(278)
Surplus for the Year After Taxation		6,374	6,577
Reserves at 1 April 1998	unio her <u>ije</u>	21,112	14,535
Reserves at 31 March		27,486	21,112
The London Irish Women's Centre  Balance Sheet As at 31 March 1999	one Patricipantes.	Consultation of the con-	Weld sork
	1999 £	1998 £	ration of £
Tangible Fixed Assets			
		36,043	39,738
Current Assets Debtors	4,776 39,929	36,043	
Current Assets Debtors		36,043 miles and a second control of the sec	<u>39,738</u>
Current Assets Debtors Cash at Bank and in Hand	39,929	36,043	1,588 42,033
Current Assets Debtors Cash at Bank and in Hand Creditors: Amounts Falling Due Within One Year	<u>39,929</u> 44,075	24,889	1,588 42,033 43,621
Current Assets Debtors Cash at Bank and in Hand Creditors: Amounts Falling Due Within One Year Net Current Assets	<u>39,929</u> 44,075	ententaki v aorit ententaki entend ententaki entend	1,588 42,033 43,621 24,233
Current Assets Debtors Cash at Bank and in Hand  Creditors: Amounts Falling Due Within One Year  Net Current Assets  Total Assets Less Current Liabilities	<u>39,929</u> 44,075	24,889	1,588 42,033 43,621 24,233 19,388
Current Assets Debtors Cash at Bank and in Hand  Creditors: Amounts Falling Due Within One Year Net Current Assets Total Assets Less Current Liabilities Deferred Capital Income	<u>39,929</u> 44,075	24,889 60,932	1,588 42,033 43,621 24,233 19,388 59,126
Current Assets Debtors Cash at Bank and in Hand  Creditors: Amounts Falling Due Within One Year Net Current Assets Total Assets Less Current Liabilities Deferred Capital Income Net Assets Reserves Designated Funds General Funds	<u>39,929</u> 44,075	24,889 60,932 (33,446)	1,588 42,033 43,621 24,233 19,388 59,126 (38,014)

The financial statements have been prepared in accordance with the special provisions of Part VII of the Companies Act 1985 relating to small companies.

## LONDON IRISH WOMENS CENTRE



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